Michigan Gas Utilities



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24-Hour Gas Emergency800-401-6451

So that we can quickly and effectively respond to an emergency, always provide the following information when you call:

- Exact location of the emergency (street address, municipality, fire number, etc.)
- Nature of the emergency (fire, explosion, gas leak, vehicle accident, etc.)

GENERAL PUBLIC INFORMATION

24-Hour Gas Emergency	800-401-6451
24-Hour Customer Service	800-401-6402
MISS DIG	800-482-7171
Call Before You Dig	811

EMERGENCY CONTACT: 1-800-401-6451

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas

1971 115

MICHIGAN COUNTIES OF OPERATION:

Allegan Lenawee
Barry Monroe
Berrien Muskegon
Branch Ottawa
Calhoun St. Joseph
Eaton Van Buren

Hillsdale

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

MICHIGAN GAS UTILITIES SERVICE TERRITORY

Adams Township Algansee Township Allegan Allegan Township Allen Township Allen Village Almena Township Ash Township Bainbridge Township Baroda Township Baroda Village Batavia Township **Bedford Township** Benton Harbor Benton Township Berlin Township Berrien Springs Berrien Township Bethel Township Bloomingdale Township Bloomingdale Village Bridgman Bronson **Bronson Township Burlington Township** Burr Oak Township Burr Oak Village Cambria Township Camden Township Camden Village Carleton

Casco Township

Clyde Township

Coldwater Coldwater Township Coloma Coloma Township Colon Township Colon Village Coopersville Covert Township Crockery Township Dorr Township Douglas **Dundee Township** Dundee Village Eau Claire Erie Township **Exeter Township** Fairfield Township Fawn River Township **Fayette Township** Fennville Ferrysburg Fillmore Township Fredonia Township Frenchtown Fruitport Township Fruitport Village Ganges Geneva Township Girard Township

Gobles

Grand Haven

Grand Haven Township

Gun Plain Township

Hagar Township Heath Township Hillsdale Hillsdale Township Hopkins Township Hopkins Village Hudson **Hudson Township** Ida Township Jefferson Township Jonesville Kinderhook Township Lake Township LaSalle Township Leighton Township Lincoln Township London Township Luna Pier Manlius Township Martin Township Martin Village Maybee Monroe Monroe Township Monterey Township Montgomery Morenci North Adams

Overisel Township Ovid Township Petersburg Pine Grove Township Pipestone Township Pittsford Township Plainwell Polkton Township Port Sheldon Township Prairieville Township Prattville **Quincy Township** Quincy Village Raisinville Township Reading Reading Township Robinson Township Royalton Township Salem Township Saugatuck Saugatuck Township Seneca Township Sherman Township Shoreham Sodus Township South Haven South Haven Township

Spring Lake Township

Spring Lake Village

St. Joseph Township

St. Joseph

Stevensville

Otsego

Sturgis Sturais Township Summerfield Township Tekonsha Township Tekonsha Village Trowbridge Township Union City Union Township Valley Township Waldron Watervliet Watervliet Township Watson Township Wayland Wayland Township White Pigeon Township Whiteford Township Wright Township



*See additional information about Michigan Gas Utilities on the following pages.

Norton Shores

Nottawa Township

Oronoko Township

Ogden Township

Otsego Township

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NATURAL GAS EMERGENCY RESPONSE GUIDELINES from MICHIGAN GAS UTILITIES

These are guidelines only.

Your actions should be dictated by your resources and training.

MAKE THE RIGHT CALL

Call Michigan Gas Utilities or the local gas company as soon as you suspect natural gas is involved in any emergency situation.

Public Safety Agents Only

Natural Gas Emergencies...... 800-401-6714

General Public

Natural Gas Emergencies...... 800-401-6451

GAS AND PIPELINE MARKERS

Gas and pipeline transmission companies use the following types of permanent markers to indicate the presence of gas lines in the area. These markers usually are not set over the pipeline but are used to indicate gas pipelines are in the area.



TAKE CONTROL

Outside Gas Leaks

- · Keep people away from the area.
- If safe to do so, turn off the gas valve on the service to the building's gas meter.
- Keep traffic away from the area.
- · Evacuate adjoining buildings.

Inside Gas Leaks

- Evacuate the building and keep bystanders at a safe distance.
- Do not use electrical devices, such as telephones, doorbells or other ignition sources.
- If safe to do so, turn off the gas valve on the service to the building's gas meter.
- Ventilate the area by leaving windows or doors open as you leave.



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NATURAL GAS EMERGENCY RESPONSE GUIDELINES (continued)

These are guidelines only.

Your actions should be dictated by your resources and training.

HIGH CONSEQUENCE AREAS

Some segments along transmission pipelines have been designated as High Consequence Areas. High Consequence Areas are those areas through which high pressure transmission pipelines pass that would be most affected by an unintentional incident. Some examples of High Consequence Areas include, but are not limited to, stadiums, recreational areas, religious facilities, office buildings, community centers, stores, hospitals, schools and day-care facilities. To determine where pipelines are located in your community, visit the National Pipeline Mapping System (NPMS) Web site at www.npms.phmsa.dot.gov and search by your county or zip code.

BE AWARE OF GAS HAZARDS

Use Your Nose

- If you do not have a gas detection instrument, check for gas odor using your nose as you enter the area.
- If you smell gas, assume gas is leaking and evacuate the area.

Use A Gas Detection Instrument If Available

- If you have a gas detection instrument, tum the instrument on in clean air.
- Sample near the ceiling as you enter. If the detector shows more than a trace of gas, then assume gas is leaking and evacuate the building and area.

PIPELINE INTEGRITY

To ensure safety, MGU works diligently to comply with the Gas Integrity Management Rule, established by the Pipeline and Hazardous Materials Safety Administration. This mandate requires that utilities identify high-density population areas and perform periodic inspections of pipelines located in those areas. Our Pipeline Integrity Program describes these high-density population areas, characterizes the threats to the pipelines in these areas, and describes how these pipelines will be tested, and how any defects will be evaluated and repaired. The effectiveness of the Pipeline Integrity Program is monitored, and the program is modified as needed to improve its effectiveness.

Physical damage to the pipeline and facilities is considered one of the most severe threats to people and the environment. Our recently established Pipeline Integrity and Public Awareness Programs ensure better protection from pipeline incidents. To learn more about pipeline integrity management, log on to the Pipeline and Hazardous Materials Safety Administration Web site www.npms.phmsa.dot.gov.



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